

our story – what we're about

Flight Service Bureau®
service@fsbureau.org

N220NN, the first of 40 Embraer 175 deliveries managed by Flight Service Bureau, arrives at home base in Dallas to a water cannon salute.



LONGEST DELIVERY

B767-300 MIAMI-KINSHASA

14 HOURS

TOUGHEST MISSION

ANTARCTICA-INDONESIA

KAMOV 32

MOST FUN

VIKING TWIN OTTER

SIBERIA

FASTEST FERRY

LOCKHEED MARTIN

F-16'S

what we do:

We work with Airlines and Aircraft Operators to manage deliveries, ferries, and ad-hoc flights; providing critical flight information and a 24-hour Mission Support service through our network of Flight Service Stations.

our story:

In 2012, a small group of airlines got together and experimented with a new concept in Flight Ops: working together and sharing non-commercial information.

The Airline Cooperative was formed, growing to 220 Airline participants by 2016. The Cooperative created the **Flight Service Bureau** to assist member airlines, and provide direct services to other operators.

where are we?

We work from 7 Flight Service Stations – San Diego, Orlando, Shannon, Doha, Manila, Honolulu and Auckland.

HNL SAN MCO SNN DOH MNL AKL

ADHOC SERVICE

By Flight Service Bureau®:

Flight Operations Support
Air Traffic Rights
Block and Ad hoc Permits
Flight Planning
Overflight Security Analysis
ATC and CAA Liaison
Midweek Ops Briefing every Wed

MANAGED SERVICE

By Flight Service Bureau®:

Delivery Flight Management
Ferry Flight Management
Diversion Response Management
Regulatory Analysis

AIRLINE SUPPORT

Through **The Airline Cooperative**®:

Cross Airline Support
'SigOps' Exchange Group
OCC Swap Visit Program
Shared Contact Database
Fuel Efficiency Project
Flight Plannig Group
Aircraft Leasing Group

We welcome new customers:

www.fsbureau.org

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We work with:

American Airlines (E175)
Air Canada (A321, E175)
British Airways (B777)
Fiji Airways (B738, A330)
LAN Airlines (B777)
Lufthansa/Sun Express (B738)

Manufacturers:

De Havilland/Viking Air (DHC6)
Airbus Industrie (A330, A340)
Pilatus (PC12)
Lockheed Martin (F-16)

Special Ops:

Russian Air Force
US State Department
Peruvian Air Force
Korean Polar Research Institute



"I wanted to write and thank you for your invaluable assistance in co-ordinating and helping us flight plan our airlines schedule to Tahiti"

"Your service was professional, timely, and delivered with care and attention. I truly appreciate it!"

"Each and every delivery was managed with the same precision and support as the previous."

WORLD AIROPS

In 2015 we took over the **World Air Ops** brand and Flight Specialist team to enhance our Ferry and Delivery service. World Air Ops was established in 2010 in Toronto, Canada and has managed close to 3,000 Ferries, Deliveries and Adhoc flights.